

PETRICEVICH BUSES

Commuter Tour Services Ltd

6 Taaffe Street

P O Box 465

KAITAIA

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31 January 2012

Kaitaia Intermediate School
Kaitaia Primary School
Parents and Caregivers of Students.

TO WHOM IT MAY CONCERN:

I have found it necessary to write this to clarify your and our positions in regards to in-eligible students. Our contract with the Ministry of Education, states that we may carry Fare Paying Passengers. This means that we are allowed to do this, but also means that we are not obliged to do it. If we do decide to carry these passengers, then there are certain rules and obligations that need to be met. The following are the rules stated in our contract:

Fare Paying Passengers

- The acceptance by bus operators of fare-paying passengers on school bus routes is voluntary, and can be introduced only with the agreement of the relevant school. Bus operators can carry fare-paying passengers on school buses at times outside their school transport commitments, provided they meet their time and service obligations for school transport.
- Fare-paying passengers can only be carried where there is excess capacity after eligible students have been catered for. Eligible students are not to be disadvantaged because of fare-paying passengers. Disadvantage to an eligible student includes:
 - a) Having to stand when a fare-paying passenger is seated;
 - b) Harassment or bullying by a fare-paying passenger;
 - c) Socially unacceptable behaviour by a fare-paying passenger;
 - d) Not being able to ride the bus due to overcrowding;
 - e) Delays to the service caused by fare-paying passengers;
 - f) Increases in the duration of the journey.

Bus operators must not deviate from the approved route to accommodate fare-paying passengers without approval from the Service Agent, and are to advise all fare-paying passengers of the conditions of travel.

As this is a private agreement between the Fare Paying Passenger, the Schools, the Parents and caregivers and our firm. All complaints and concerns must be directed to the schools that have been mentioned above or to our firm. We will then work with the schools to investigate and deal with it.

The undermining of our relationship with The Ministry and Multiserve, that we have built up over the last 18 years, will not be tolerated. Such behaviour could have an adverse effect, on our business.

Please sign and return this letter to the school, within one week, stating that you understand and accept the situation and obligations.

If you do not wish to sign this document, please feel free to arrange your own transport for your child. Any breaches of this document's rules, will see this service withdrawn.

Yours sincerely

Garth Petricevich
Tania Petricevich

Parent and Caregiver Signature

Date of Signature

Name of Student

School that Student Attends

LOCALLY OWNED & OPERATED